

What are the different types of Home Care?

	Attendant/Custodial Care	Skilled Nursing Care
What services are provided?	Homemakers, 24 hour caregivers, driver/companions, certified nursing assistants, or nurses' aides assist with Activities of Daily Living (bathing, dressing, toileting, feeding, grooming, meal preparation, shopping, laundry, transferring) or provide respite care.	Skilled Nursing Care including wound care, diabetes teaching, medication management, blood draws, cardiac & pulmonary disease management, etc. Physical Therapy including home safety evaluation, assistance with mobility, strength training, etc. Occupational & Speech Therapy including adapting and retraining for daily living skills (bathing & grooming), working with speech/language deficiencies, and evaluation and retraining of swallowing techniques. Social Services including short term therapy to cope with illness and community resource planning.
How is eligibility determined?	There are no eligibility requirements. Any patient, family member or healthcare professional can arrange for custodial care services.	Patients covered by Medicare & Medi-Cal insurance who are home bound. Services for these recipients must be ordered by a physician, who certifies that the recipient qualifies for such services. Eligibility for patients, covered by an HMO, is determined by the insurance case managers. Private physicians and/or case managers order services for private insurance or PPO patients.
Who provides the services?	Patients typically contact an agency to provide qualified caregivers. Agencies must perform criminal background checks, insure & bond their employees, provide workers' compensation insurance, and handle all payroll taxes.	Registered Nurses, Licensed Vocational Nurses, Physical Therapists, Occupational Therapists, Speech Therapists, Social Workers and Certified Home Health Aides.
What is the frequency and duration of services?	Duration and frequency is determined by the patient, family or healthcare professional. Most agencies have a minimum requirement of a 4-hour shift.	The frequency and duration of these services is determined by the physician and case managers, who oversee the patient's care. These visits are usually 2 hours or less and are not usually made on a daily basis.
Where may services be provided?	Wherever the patient resides , temporarily or permanently, such as private home/apartment, hotel, assisted living facility, skilled nursing home, hospital, etc.	Services may be provided in a private residence, assisted living facility, or board & care . Services cannot be provided in skilled nursing facility or hospital.
Who pays for these services?	Services are primarily paid for by the patient or other responsible party. Exceptions: 1) individuals covered by long term care insurance; 2) workers who have been injured on the job and have approval from the workers' compensation insurance company; and 3) Recipients of local or state funded programs	Medicare, Medi-Cal, HMO, PPO, private insurance, and/or Workers' Compensation Insurance.

For more information or to arrange for services:



ACCREDITED NURSING CARE

Attendant/Custodial Care

San Fernando Valley:	(818) 986-1234
West Los Angeles Communities:	(310) 551-1234
San Gabriel Valley:	(626) 573-1234
Orange County/Long Beach:	(714) 973-1234
North San Diego County:	(858) 974-1234
San Diego:	(619) 265-1234

ACCREDITED HOME HEALTH

Skilled Nursing; Physical, Occupational and Speech Therapies; Social Services

San Fernando Valley:	(818) 986-1234
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