

Client: Accredited Medical Equipment & Supply

Quarter: 2nd Year: 2008

PATIENT OUTCOMES RESULTS

	YES	No
1. Equipment/supplies was delivered in a timely manner.	100%	
	YES	NO
2. Equipment/supplies was ready for patient upon delivery.	100%	
	YES	NO
3. Received and understood instructions on proper application and use of equipment/supplies.	100%	
	YES	NO
4. Feel confident to operate/use the equipment/supplies.	100%	
	YES	NO
5. Received info on Rights & responsibilities, complaint process, billing, contact numbers and reasons to notify the equipment/supply company.	100%	
	YES	NO
6. Satisfied with the equipment or supplies.	100%	
	YES	NO
7. Satisfied with the service.	98%	2%
	YES	NO
8. Would recommend service to others.	100%	
Overall Satisfaction	99%	